

PILATES ON TAY



Terms and Conditions

By booking private sessions/group studio sessions with Pilates on Tay you are agreeing to the terms and conditions as set out below.

We want you to enjoy and benefit from your Pilates experience. The terms and conditions below are set out to help you do this.

From us you will receive:

- Expert, experienced teaching
- High quality equipment

Payment

Your studio group / private sessions is not confirmed until we have received payment from you. If you choose to pay by cheque or cash, your place is only secure once we have received it and notified you of receipt.

Cancellation Policy

We ask for a minimum of 48 hours notice for one to one sessions and studio group sessions. If less than 48 hours notice (Monday to Friday) is given, we do charge the full amount in all circumstances.

All studio group sessions and private sessions, once booked, are non-refundable, non-changeable and non-transferable to another person. This is applicable in all circumstances.

A block of 5/10 studio sessions that carry a discounted fee must be prepaid 7 days in advance to qualify for the discount. Failure to comply with this requirement will invalidate the discount and sessions thereafter will be charged at £27.50 per studio group session.

All private sessions and group sessions are valid 3 months from date of purchase, after which they are void.

Equipment

We supply all the equipment you need.